



# St Mirren Disabled Supporters Association

## PLATFORM PROTOCOL

The protocol is based on eight guiding principles.

1. Health and Safety for all users
  2. Fairness to all SMDSA members
  3. Agreeable to the club
  4. Flexibility of use
  5. Ease of administration
  6. Non-discriminatory of any individual or group
  7. Acceptability to SMDSA members
  8. Easily understandable by users
- All users (apart from guests) must be wheelchair users and members of the SMDSA.
  - To comply with the health and safety regulations required by the club, each user will have to complete the necessary egress form and be required to keep this updated annually along with their SMDSA membership form.
  - The procedure for the use of the evacuation chair should be understood and be the subject of training for those nominated in its use (see evacuation protocol).

The procedure for allocation of the 10 available places is as follows:

1. Each qualifying supporter is allocated a number as they become compliant with the above criteria.
2. Any members or visitors who qualify as special cases will be ascertained and verified.
3. Maureen Gunn will allocate the remaining seats up to a maximum of 10.
4. The list will be given to Vicki Gilzean before each game.
5. Predictable absences will be intimated to Maureen who will reallocate the place to the next on the list.
6. Any member who does not have a place on the platform will use his/her allocated seat in the stadium.
7. The code of conduct on the platform will be the same as the Tony Fitzpatrick Family Stand for all users including carers.
8. Any abuse of a discriminatory nature directed at members will be reported to the club who have their own procedures in place for dealing with such unacceptable conduct.
9. Entry to the platform will be through the 1877 Supporters Club from 15 minutes prior to kick-off.